



## Customer Authorisation for Mobile Number Port Reversal

You need to fill out this form if you want to request a port reversal of your mobile number where your number has been transferred **FROM** Medion without your authorisation.

We will pass this authorisation form onto the carrier, who will attempt to process a reversal of the mobile number port. We cannot guarantee that a port reversal will be successful and we cannot provide any guarantees on the time that it might take for it be processed.

Please complete this form in black or blue pen and send:

**By post** MEDION Mobile, PO Box 730, Chatswood NSW 2057

**By email** [feedback@aldimobile.com.au](mailto:feedback@aldimobile.com.au)

### Section 1 – Details of the person making this authorisation

You must be the authorised account holder to be able to sign and approve this change of ownership form.

Full name	
Date of birth	/ /
Contact number	
Email address	
Physical address (cannot be a PO Box address)	

### Section 2 – Details required for port reversal authorisation

Previous service provider / Carrier	Mobile service no. authorised by customer for port/transfer reversal	Details with Previous Service Provider / Carrier (Date of birth for Prepaid services)
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### Section 3 – Customer acknowledgement

I acknowledge that:

- I am authorised to request the Porting of the Mobile Service Number(s) listed above.
- I have not requested, nor have I authorised another on my behalf to request, my Mobile Service Number(s) to be ported.
- I am aware that a Reversal of a Port does not change the rights, costs or contractual obligations with my present Carriage Service Provider, in the event that the original Port is demonstrated to have been correctly authorised.
- Additional acknowledgement by Previous Carriage Service Provider (CSP) where applicable: I am authorising the Reversal in accordance with the C570 Industry Code Mobile Number Portability.

**I warrant that I am the Legal Lessee or am authorised to make this request on behalf of the Current Account Holder.**

Full name	
Signature	
Date	/ /

Thank you

We will be in touch once the port reversal has been processed.