



Critical Information Summary - ALDImobile \$365 Data Pack

Information about the service

This is an optional prepaid add-on data pack for customers who have their own compatible mobile handset, an activated ALDImobile SIM card and a current ALDImobile Pay As You Go (PAYG) base plan. It then lets you send and receive data. It does not provide any credit for making calls or sending SMS messages. ALDImobile services are for **personal use only**.

The ALDImobile \$365 Data Pack can be purchased through our website, mobile App, or over the phone using a credit or debit card in full or part payment with PAYG credit.

Minimum term	None
When your prepaid credit expires	Your prepaid credit expires and any unused allowance is forfeited at the end of your 'credit validity period' which is the earlier of: <ul style="list-style-type: none">• 365 days; or• when you purchase another Data Pack or a Value Pack.
Inclusions	365GB of data for use in Australia.
Exclusions and limitations	All non-personal, commercial, machine to machine and overseas use is excluded. This pack does not include calls or SMS.
Acceptable Use Policy	ALDImobile services are provided for personal use and not for commercial use or for use as a permanent connection. Data included in ALDImobile services are not designed to replace a home Internet connection. For more information refer to the ALDImobile Acceptable Use Policy at www.aldimobile.com.au/legals .

Information about pricing

Minimum charge	\$365
Maximum charge	N/A
Early termination charge	None, but if you cancel your service, or add another pack prior to expiry of your current pack, any remaining credit/inclusions will be forfeited and will not be refunded.
Cost of 1MB of data in Australia	\$0.00097
Data sessions	Your data usage is measured per kilobyte and rounded up to the nearest kilobyte.

Other information

Data usage You can check your balance and view your invoices in the My ALDImobile section of our website: www.aldimobile.com.au/login.

Spend management tools You will need your mobile number or account number and your password to login. You can also check your balance using the ALDImobile app for smartphones and by SMS.

International roaming International roaming is available in selected countries. Before you can use your device overseas you must log into My ALDImobile at www.aldimobile.com.au and enable your service for international roaming.

PAYG credit is required to use international roaming. The charges using data when roaming are higher and will vary for each applicable country. Refer to our roaming charges at: www.aldimobile.com.au/roaming.

Customer service contact details You can find answers to our most frequently asked questions on our website: www.aldimobile.com.au/help. You can call us on 2534 (ALDI) from your ALDImobile, it's a free call or 1300 989 000 from any other phone (standard call charges apply).

Our complaint handling process can be found on our website www.aldimobile.com.au/legals or by calling us on 2534 (ALDI) from your ALDImobile - it's a free call or 1300 989 000 from any other phone (standard call charges apply).

If you are not satisfied with how your complaint has been addressed, you can contact the Telecommunications Industry Ombudsman (TIO) by calling 1800 062 058, or visiting their website at www.tio.com.au, by sending a fax to 1800 630 614, or you can write to the TIO at PO Box 276, Collins St West, VIC 8007.

This is a summary only. The full terms and conditions and pricing for this plan can be found on our website at www.aldimobile.com.au/legals.