



Critical Information Summary - ALDImobile 6GB Data Pack

Information about the service

Important: This Data Pack is no longer available for sale to new customers. If you have previously recharged with the 6GB Data Pack, then you will be able to continue recharging with this Value Pack until further notice.

This is an optional prepaid add-on data pack for customers who have their own compatible mobile handset, an activated ALDImobile SIM card and a current ALDImobile Pay As You Go (PAYG) base plan. It then lets you send and receive data. It does not provide any credit for making calls or receiving SMS messages. ALDImobile services are for **personal use only**. You can view details for the [6GB Data Pack on our website](#).

The ALDImobile 6GB Data Pack can be purchased:

- online using a credit or debit card
- through the ALDImobile app using credit/debit card details stored on your account
- online and through the mobile app using some of your PAYG credit to pay for it (either in full, or part payment with the remainder purchased by credit/debit card)
- by phone.

Minimum term	None
When your prepaid credit expires	Your prepaid credit expires and any unused allowance is forfeited at the end of your 'credit validity period' which is the earlier of: <ul style="list-style-type: none">• 90 days; or• when you purchase another Data Pack or a Value Pack.
Inclusions	6GB of data for use in Australia
Exclusions and limitations	All non-personal, commercial, machine-to-machine or overseas use is excluded.
Acceptable Use Policy	ALDImobile services are provided for personal use and not for commercial use or for use as a permanent connection. Data included in ALDImobile services is not designed to replace a home Internet connection. For more information refer to the ALDImobile Acceptable Use Policy at www.aldimobile.com.au/legals .

Information about pricing

Minimum charge	\$50
Maximum charge	N/A
Early termination charge	None, but if you cancel your service, any remaining credit will not be refunded.
Cost of 1MB of data in Australia	0.81c
Data sessions	Your data usage is measured per kilobyte and rounded up to the nearest kilobyte.

Other Information

Data usage	You can check your balance and view your invoices in the My ALDImobile section of our website: www.aldimobile.com.au/login .
Spend management tools	You will need your mobile number or account number and your password to login. You can also check your balance using the ALDImobile app for smartphones and by SMS.
International roaming	International roaming is available in selected counties. Before you can use your phone overseas you must log into My ALDImobile at www.aldimobile.com.au and enable your service for international roaming. PAYG credit is required to use international roaming. The charges to send SMS, make and receive standard calls, as well as using data when roaming are higher and will vary for each applicable country. Refer to our roaming charges at: www.aldimobile.com.au/roaming .
Customer service contact details	You can find answers to our most frequently asked questions on our website: www.aldimobile.com.au/help You can call us on 2534 (ALDI) from your ALDImobile, it's a free call, or 1300 989 000 from any other phone (standard call charges apply).

Our complaint handling process can be found on our website www.aldimobile.com.au/legals or by calling us on 2534 (ALDI) from your ALDImobile - it's a free call, or 1300 989 000 from any other phone (standard call charges apply).

If you are not satisfied with how your complaint has been addressed, you can contact the Telecommunications Industry Ombudsman (TIO) by calling 1800 062 058, or visiting their website at www.tio.com.au by sending a fax to 1800 630 614, or you can write to the TIO at PO Box 276, Collins St West, VIC 8007.

This is a summary only. The full terms and conditions and pricing for this plan can be found on our website at www.aldimobile.com.au/legals.