



Critical Information Summary - ALDImobile \$15 Data Pack

Information about the service

This is an optional prepaid add-on data pack for customers who have their own compatible mobile handset, an activated ALDImobile SIM card and a current ALDImobile Pay As You Go (PAYG) base plan. It then lets you send and receive data. It does not provide any credit for making calls or sending SMS messages. ALDImobile services are for **personal use only**.

The ALDImobile \$15 Data Pack can be purchased through our website, mobile App, or over the phone using a credit or debit card in full or part payment with PAYG credit.

Minimum term	None
When your prepaid credit expires	Your prepaid credit expires and any unused allowance is forfeited at the end of your 'credit validity period' which is the earlier of: <ul style="list-style-type: none">• 30 days; or• when you purchase another Data Pack or a Value Pack.
Inclusions	3GB of data for use in Australia.
Data rollover	Your unused data allowance for any credit validity period may be rolled over indefinitely with no expiry up to a maximum of 30GB but only if your current Data Pack is eligible for rollover and an eligible Data Pack with the same or higher data allowance is acquired within 24 hours of expiry of the previous Data Pack. Otherwise, unused data and rollover data are forfeited. Any accumulated rollover data in excess of 30GB will not roll over and will be forfeited. A Data Pack's standard data allowance is consumed before any available rollover data.
Exclusions and limitations	All non-personal, commercial, machine to machine and overseas use is excluded. This pack does not include calls or SMS.
Acceptable Use Policy	ALDImobile services are provided for personal use and not for commercial use or for use as a permanent connection. Data included in ALDImobile services are not designed to replace a home Internet connection. For more information refer to the ALDImobile Acceptable Use Policy at www.aldimobile.com.au/legals .

Information about pricing

Minimum charge	\$15
Maximum charge	N/A
Early termination charge	None, but if you cancel your service, or add another pack prior to expiry of your current pack, any remaining credit/inclusions will be forfeited and will not be refunded.
Cost of 1MB of data in Australia	\$0.005
Data sessions	Your data usage is measured per kilobyte and rounded up to the nearest kilobyte.

Other Information

Data usage You can check your balance and view your invoices in the My ALDImobile section of our website: www.aldimobile.com.au/login.

Spend management tools You will need your mobile number or account number and your password to login. You can also check your balance using the ALDImobile app for smartphones and by SMS.

International roaming International roaming is available in selected countries. Before you can use your device overseas you must log into My ALDImobile at www.aldimobile.com.au and enable your service for international roaming.

PAYG credit is required to use international roaming. The charges using data when roaming are higher and will vary for each applicable country. Refer to our roaming charges at: www.aldimobile.com.au/roaming.

Customer service contact details You can find answers to our most frequently asked questions on our website: www.aldimobile.com.au/help. You can call us on 2534 (ALDI) from your ALDImobile, it's a free call or 1300 989 000 from any other phone (standard call charges apply).

Our complaint handling process can be found on our website www.aldimobile.com.au/legals or by calling us on 2534 (ALDI) from your ALDImobile - it's a free call or 1300 989 000 from any other phone (standard call charges apply).

If you are not satisfied with how your complaint has been addressed, you can contact the Telecommunications Industry Ombudsman (TIO) by calling 1800 062 058, or visiting their website at www.tio.com.au, by sending a fax to 1800 630 614, or you can write to the TIO at PO Box 276, Collins St West, VIC 8007.

This is a summary only. The full terms and conditions and pricing for this plan can be found on our website at www.aldimobile.com.au/legals.